



CASE STUDY

REAL-TIME ANALYTICS & MOBILE ENABLEMENT THROUGH RE-ARCHITECTURE OF HOSTED COMPLIANCE SOLUTION

Improved operational efficiencies by 25% with 2X Customer Satisfaction Gain

Client Background

Our client is a leading innovator of food safety and quality assurance (FSQA) management solutions; its FSQA Operating System delivers the critical tools, program visibility and data intelligence needed to more effectively manage and continuously improve food safety and quality.

- The company faced architectural issues as well as performance and scalability problems with its multi-tenant legacy application; the company needed to implement the equivalent of on-premises procedures – such as backups, security checks and patches through configuration-level change
- The company also wanted to enable the solution for mobile devices to increase reach and serve customers better



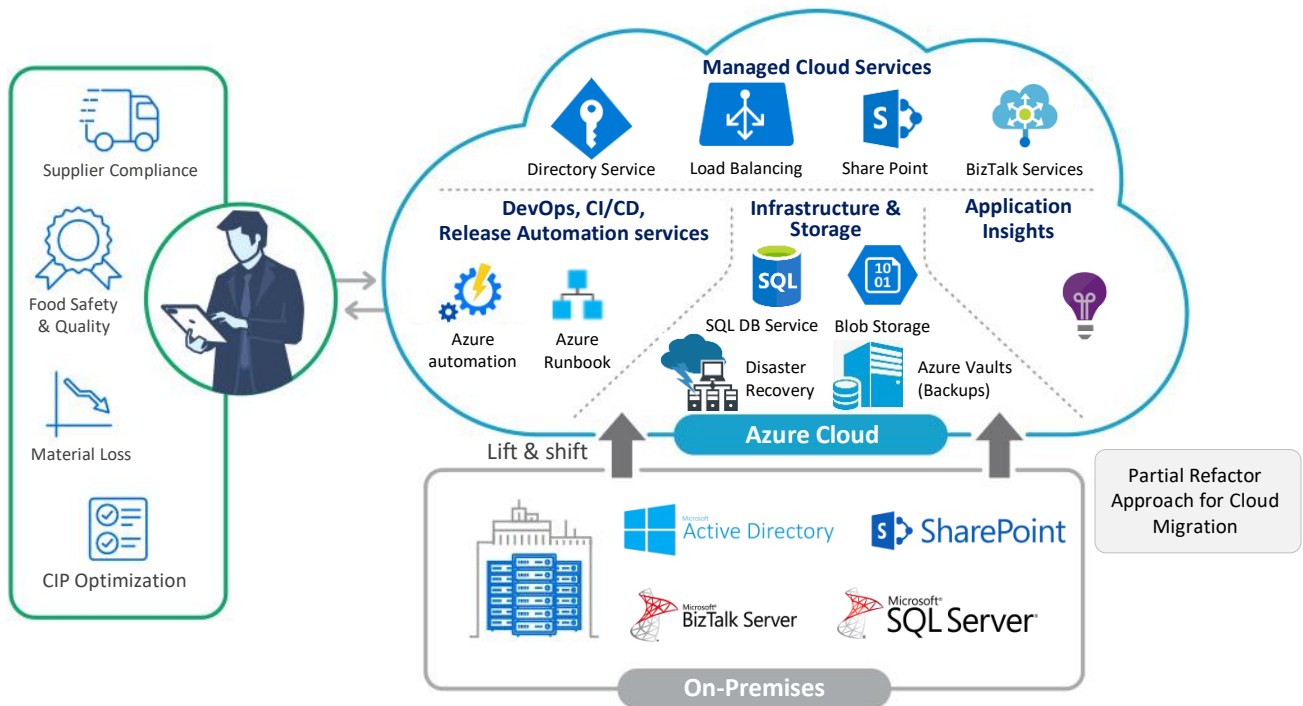
Xoriant Solution

- Xoriant re-architected the application for the cloud and migrated its components and data from Windstream to Azure to maximize scalability
- The solution utilizes Azure’s BizTalk services, Azure blob storage and perpetual licenses to significantly reduce costs
- We developed a mobile application for iOS and Android and built a new WCF REST service for web applications
- We developed a new services layer for UI and backend integration

KEY BENEFITS

- Reduced licensing and infrastructure cost by 50%
- 80% growth in recurring revenue in last 12 months
- Improved operational efficiencies across the food supply chain by 25%
- Increased client’s reach & customer base by 20%
- 2X Customer Satisfaction Gain

Enabling better customer experience through better scaling, deployment and upgrades



Technology Transformation



Xoriant is a product engineering, software development and technology services Company, serving technology startups as well as mid-size to large corporations. We offer a flexible blend of onsite, offsite and offshore services from our eight global delivery centers with over 2500 software professionals. Xoriant has deep client relationships spanning over 25 years with various clients ranging from startups to Fortune 100 companies.